

**FORMAL CONSUMER COMPLAINT**

**to**

Department of Housing, Buildings & Construction  
Division of Plumbing  
500 Mero St, 1<sup>st</sup> Floor  
Frankfort, KY 40601-1987  
Phone #: 502-573-0397 Fax #: 502-573-1058  
Email: plumbing@ky.gov

**Site of Complaint** \_\_\_\_\_  
*County* *City* *Street or Road*

**Owner(s) Name** \_\_\_\_\_ **Owner Phone #** \_\_\_\_\_

**Owner Email Address** \_\_\_\_\_

**Address** \_\_\_\_\_  
*Street or P O Box Address* *City* *County* *Zip*

**Company Name** \_\_\_\_\_

**Company Owner(s) Name** \_\_\_\_\_ **Master License #** \_\_\_\_\_

**Address** \_\_\_\_\_  
*Street or P O Box Address* *City* *County* *Zip*

**Company Phone #** \_\_\_\_\_ **Date of Installation** \_\_\_\_\_

**Check all that apply below.**

\_\_\_ Plumber **not** licensed.

\_\_\_ Incompetence of or deliberate disregard and violation of building codes and applicable codes.

\_\_\_ Faulty installation, maintenance, alteration or repair of:

\_\_\_\_\_

\_\_\_ Other \_\_\_\_\_

\_\_\_ There is currently on-going court litigation in this matter in \_\_\_\_\_ County.

**Owner(s) Signature** \_\_\_\_\_ **Date** \_\_\_\_\_

